Trust but Verify

BASE REPORT

**For auditors verifying living wage gaps**

Version 2.0 –14/04/22

Please check the box to indicate how the verification of the living wage gap took place *(select the type of audit)*:

As part of a  full /  standalone THIRD-PARTY AUDIT[[1]](#footnote-2)

As part of a  full /  standalone SECOND-PARTY AUDIT[[2]](#footnote-3)

As part of a  full /  standalone FIRST-PARTY AUDIT[[3]](#footnote-4)

|  |  |  |
| --- | --- | --- |
| General Information | | |
| *SCHEME DETAILS* | | |
| *Verification took place as element of third-party audit against scheme:* | e.g. SEDEX | |
| *Name of audit organization:* | e.g. TUV SUD | |
| *Name of auditor:* | Mr./Mrs. XXX | |
| *IDH LW training number:* | << IDH training number of auditors >> | |
| *FACILITY DETAILS* | | |
| *Facility type:* | Choose an item. | |
| *Name of facility:* |  | |
| *Address of facility:* |  | |
| *Names and GPS locations of facilities within scope of the audit visit.*  *(Sites that have been visited only for interviews because the same central payroll system applies)* |  | |
| *EMPLOYEE DETAILS* | | |
| *Permanent workers[[4]](#footnote-5):* | | << Enter number of workers that fall within the category>> |
| *Directly employed temporary workers[[5]](#footnote-6):* | | << Enter number of workers that fall within the category >> |
| *Temporary workers hired via an employment agency[[6]](#footnote-7):* | | << Enter number of workers that fall within the category >> |
| *Total number of workers interviewed[[7]](#footnote-8):* | |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Verified Salary Matrix | | | | |
| *Year of completion of Salary Matrix:* | << yyyy>> | | *Date of Verification:* | <<dd/mm/yyyy>> |
| *Referenced living wage benchmark used and year it was completed*  (Ankers or name of the IDH recognized living wage benchmark methodology | <<Name>> | | | |
| <<Year>> | | | |
| Result Overview | | | | |
| *Average living wage gap for the year that was in scope on the date of verification:* |  | | | |
| *Biggest living wage gap based on the lowest paid job category and name this category:* |  | | | |
| *Result of the living wage gap verification on date:* | Positive Verification  Negative Verification | | | |
| *Result of the living wage gap checked by union representative / worker representative:* | Yes  No | Name of union representative / worker representative:  Signature: | | |
| Additional remarks from the auditor*:* |  | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Verification of Salary Matrix - Findings and Results | | | | | |
| Nr. | **Data point to be verified** | **Verification guidelines for the auditors verifying the living wage gap – (see verification guidelines for details on what is expected to check.)** | **Verified** | **Data entered correctly in the SM?** | **Auditor’s justification in case of No/Partly** |
| I. | **General Information** |  |  |  |  |
| 1 | Currency | Checked if the local currency is correctly entered. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Area of production / production location | GPS coordinates, size of the production area (like number of hectares) was checked. | **Yes / No** | **Yes / No / Partly** |  |
| II. | **Product information** |  |  |  |  |
| 1. | Total annual production | Plant manager was interviewed, and administration was crosschecked. | **Yes / No** | **Yes / No / Partly** |  |
| III. | **In-kind benefits (partly covered in this tab, and partly in tab 4 ‘Payroll’)** |  |  |  |  |
| 1 | Company policies on in-kind benefits: food, transportation, housing, healthcare, Children’s education, childcare or any other in-kind benefit | Checked company policies and methods for calculating cost of in-kind benefits. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Workers receive food as part of in-kind benefits | Interviewed a **minimum of two workers** and checked that:   * they accept the food provided * it reflects national standards * It represents a full meal   Canteen/kitchen checked to confirm that the meal reflects local standards and is nutritious.  Checked that the number of workers in the job category that receive food is correctly entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 3. | Workers receive transportation as in-kind benefit | Vehicles used for transportation were checked on safety.  Interviewed a **minimum of two workers** to check regularity, reliability, safety and use of transportation.  Checked that the monthly transportation costs to the employer are entered correctly in the SM.  Checked that the number of workers in the job category that received transportation was correctly entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 4. | Workers receive a contribution to children’s education | Checked with the HR department and reviewed evidence which demonstrates how the contribution to education is made. **Interviewed two workers** to confirm.  Checked that the contribution costs, item cost and number of items are entered correctly in the SM.  Checked that the number of workers in the job category that receive children’s education is correctly entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 5. | Workers receive housing as in-kind benefit | Area of the housing provided by the employer was checked according to the table on housing quality in Annex #, on:   * Durable structure * Decent sanitation * Safe water   Checked that the monthly housing cost to the employer was entered correctly in the SM.  Checked that the number of workers in the job category that received housing was correctly entered in the SM  **Interviewed a minimum of two workers** to check that housing that is accounted for in the SM is indeed family housing and that it is secure, year-round housing for the worker and their family.  [By “family housing” we mean that the housing can accommodate a worker’s nuclear family under acceptable quality and privacy conditions if the family so chooses to accompany the worker *(note that a single person without partner and/or children would be considered a family of 1).* Under these considerations, housing that only accommodates a worker and requires that worker to provide housing elsewhere for her/his family would not be counted toward a living wage.] | **Yes / No** | **Yes / No / Partly** |  |
| 6. | Workers receive childcare | Pay slips, or other form of documentation available to workers, of two workers that receive childcare were checked to see how the childcare is reflected on the pay slips or other documentation.  Checked that the childcare costs, item cost and number of items was entered correctly in the SM.  Checked that the number of workers in the job category that receive childcare was correctly entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 7. | Workers receive healthcare as in-kind benefit | Checked that the healthcare provided is not solely related to work and that it is additional to any state-provided national healthcare system (for example, is not simply an amount that an employer is required to pay in taxes toward the national health care systems).  **Interviewed a minimum of two workers** to confirm that the healthcare policy and associated services are regularly available, reliable, and accessible.  Checked that the healthcare cost, item cost and number of items are entered correctly in the SM.  Checked that the number of workers in the job category that received healthcare is correctly entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| IV. | **Payroll** |  |  |  |  |
|  | ***Job categories*** |  |  |  |  |
| 1. | Job categories within company | Payroll system with names of the selected job categories/positions was checked. | **Yes / No** | **Yes / No / Partly** |  |
| 1. | Company policy on bonuses: 13th and/or 14th month, performance/quality bonus, holiday bonuses and other bonuses | Pay slips, or other form of documentation available to workers, of two workers in same job categories were checked along with the name of their job categories and if the workers were paid the same way and receive the same in-kind benefits. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Amount and number of workers that have received bonuses | Checked in the field how temporary workers are paid, by whom and the name of their job category. When paid by the agency, it was checked if this is entered within a separate job category. | **Yes / No** | **Yes / No / Partly** |  |
| 3. | Currency | Checked if the local currency is correctly entered. | **Yes / No** | **Yes / No / Partly** |  |
|  | ***Number of workers*** |  |  |  |  |
| 1. | Number of workers per work area | One work area was selected and the payroll records on total number of workers was checked for completeness and correctness. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Number of workers per job category | One job category was selected and the payroll records on total number of workers was checked for completeness and correctness. | **Yes / No** | **Yes / No / Partly** |  |
| 3. | Gender of work force | Crosschecked with payroll records on the correct number of male and female, for the work area reviewed above in number III.1, in the SM. | **Yes / No** | **Yes / No / Partly** |  |
|  | ***Wage per season*** |  |  |  |  |
| 1. | Remuneration per job category on time unit (like hours, days, weeks, month) or piece rate | At least two pay slips, or other form of documentation available to workers, in one job category was checked (one male and one female), from the lowest paid job category as well as any temporary workers, to confirm that the time unit/piece rate is correctly described and the correct amounts per time unit/piece rate is entered in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Time units worked (like hours, days, week, month) or average units completed per day (for men and women separately) in the job categories | Interviewed **four workers, minimal one male and one female**, in two job categories to check that the average units completed per day are correctly reflected in the SM (when relevant job category with piece rate).  Production records were sampled for crosscheck. | **Yes / No** | **Yes / No / Partly** |  |
| 3. | Total hours worked per day and in total at a certain work area and job category | Checked that the facility tracks the actual hours worked by each employee, and confirmed in at least two interviews with full-time workers, and 2 interviews with seasonal workers that the average hours worked per job category is accurate | **Yes / No** | **Yes / No / Partly** |  |
|  | ***Yearly bonuses*** |  |  |  |  |
| 1. | Company policy on bonuses: 13th and/or 14th month, performance/quality bonus, holiday bonuses and other bonuses | Company’s policies on bonuses were checked, and checked if bonuses, and the amounts of the bonuses, can be expected in advance. **Two random workers (one male, one female)** with bonuses were interviewed and their pay slips, or other form of documentation available to workers, checked in relation to data in the SM. | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Amount and number of workers that have received bonuses | One work area was checked to see if the number of workers receiving bonuses was entered correctly into the SM. | **Yes / No** | **Yes / No / Partly** |  |
| One job category in a work area was checked to see if the amounts of the bonuses were entered correctly in the SM. | **Yes / No** | **Yes / No / Partly** |
| V. | **Results** |  |  |  |  |
| 1. | The living wage benchmark methodology used is IDH-recognized | An IDH recognized LW benchmark methodology was selected. <https://www.idhsustainabletrade.com/living-wage-platform/what-is-a-living-wage/> | **Yes / No** | **Yes / No / Partly** |  |
| 2. | Gross living wage benchmark value | The Gross living wage entered was checked | **Yes / No** | **Yes / No / Partly** |  |

1. Third-party audit: refers to an audit executed under the supervision and against the criteria set by of an independent certification or verification scheme and conducted by trained and specialized auditors. [↑](#footnote-ref-2)
2. Second-party audit: refers to an audit executed under the supervision and against the criteria set by an individual company and conducted by contracted, external auditors. [↑](#footnote-ref-3)
3. First-party audit: refer to an audit executed under supervision and against the criteria set by an individual company and conducted by internal auditors. [↑](#footnote-ref-4)
4. Permanent workers: permanent workers are employees with paid leave entitlements in jobs or work contracts of unlimited duration, including regular workers whose contract lasts for 12 months and over. [↑](#footnote-ref-5)
5. Directly employed temporary workers: Employees on a fixed term contract or whose expected duration of main job is less than one year with seasonal/temporary/fixed contract work supplied as the reason and that are directly contracted and paid by the employer. [↑](#footnote-ref-6)
6. Temporary workers hired via an employment/hiring agency: Employees on a fixed term contract or whose expected duration of main job was less than one year with seasonal/temporary/fixed contract work supplied as the reason and that are contracted and paid by an employment agency/hiring agency. [↑](#footnote-ref-7)
7. The total number of workers interview must include a sufficient representation of men and women (when relevant), as well as temporary and piece-rate workers. [↑](#footnote-ref-8)